

RESOLUTION NO. 2022- 26

A RESOLUTION AUTHORIZING AWARD OF A CONTRACT TO CAYENTA, A DIV. OF N. HARRIS COMPUTER CORP., BURNABY, B.C., FOR CAYENTA CIS SOFTWARE UPGRADE AND PRODUCT ENHANCEMENTS INCLUDING PLANNING AND ANALYTICS MODULE.

WHEREAS, there exists a need for the Cayenta CIS Software Upgrade and Product Enhancements including Planning and Analytics Module; and

WHEREAS, the City of Vineland has a need to acquire such service as a Non-Fair and Open Contract pursuant to N.J.S.A. 19:44A-20.5; and

WHEREAS, the purchasing agent has determined and certified in writing that the value of said services will exceed \$17,500.00; and

WHEREAS, the Director of Municipal Utilities has recommended that a contract be awarded to Cayenta, A Div. of N. Harris Computer Corp., Burnaby, B.C., for the Cayenta CIS Software Upgrade and Product Enhancements including Planning and Analytics Module, in an amount of \$284,700.00 plus \$6,375.00 for maintenance plus a contingency in the amount of \$28,470.00; and

WHEREAS, N. Harris Computer Corporation has completed and submitted a Business Entity Disclosure Certification and the Political Contribution Disclosure Form for Non-Fair and Open Contract which certifies that N. Harris Computer Corporation has not made any reportable contributions to a political or candidate committee in the City of Vineland in the previous one year and that the contract will prohibit N. Harris Computer Corporation from making any reportable contributions through the term of the contract to a political or candidate committee in the City of Vineland; and

WHEREAS, the availability of funds for said contract to be awarded herein have been certified by the Chief Financial Officer; and

WHEREAS, the City of Vineland has certified that this meets the statute and regulations governing the award of said contracts.

NOW THEREFORE BE IT RESOLVED, by the Council of the City of Vineland that:

1. This contract is awarded without competitive bidding in accordance with 40A:5(dd) of the Local Public Contracts Law for the provision or performance of goods or services for the support or maintenance of proprietary computer hardware and software, except that this provision shall not be utilized to acquire or upgrade non-proprietary hardware or to acquire or update non-proprietary software.
2. The Purchasing Agent be and the same is hereby authorized to issue contract to Cayenta, A Div. of N. Harris Computer Corp., Burnaby, B.C., for the Cayenta CIS Software Upgrade and Product Enhancements including Planning and Analytics Module, in an amount of \$284,700.00 plus \$6,375.00 for maintenance plus a contingency in the amount of \$28,470.00.
3. The Business Disclosure Entity Certification, the Political Contribution Disclosure Form and the Determination of Value be placed on file with this Resolution.
4. Notice of this action shall be printed once in the Daily Journal.

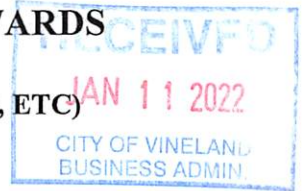
Adopted:

President of Council

ATTEST:

City Clerk

**REQUEST FOR RESOLUTION FOR CONTRACT AWARDS
UNDER 40A:11-5 EXCEPTIONS
(PROFESSIONAL SERVICES, EUS, SOFTWARE MAINTENANCE, ETC)**



01/10/2022

(DATE)

1. Service (detailed description): Cayenta CIS Software Upgrade and Product Enhancements including Planning and Analytics Module.

2. Amount to be Awarded: \$ 284,700 + \$6,375 (Mntce.) + \$28,470 (10% Contingency)

- Encumber Total Award
 Encumber by Supplemental Release

3. Amount Budgeted: \$ 319,545

4. Budgeted: By Ordinance No. _____
Or Grant: Title & Year _____

5. **Account Number to be Charged: 2-05-55-502-9006-53016 E922

6. Contract Period: _____


7. Date To Be Awarded: Once resolution is approved.

8. Recommended Vendor and Address: Cayenta, a Division of Harris Computer Syst.

9. Justification for Vendor Recommendation:(attach additional information for Council review)
VMU implemented the Cayenta CIS/Billing software system in 2015. The system provided many improvements and handled all the advanced billing needs of the utility. We now need to upgrade the software to the latest version and add some enhanced data and customer service features. Additional detail is attached.


- Non-Fair & Open (Pay-to-Play documents required)
 Fair & Open: How was RFP advertised? _____

10. Evaluation Performed by: Robert Napier

11. Approved by: 

12. Attachments:

- Awarding Proposal
 Other: Justification and Quote.

- Send copies to:
Purchasing Division
Business Administration 

** If more than one account #, provide break down

Cayenta Version 9 Upgrade with Planning and Analytics module and

The Utility implemented the Cayenta CIS/billing system in 2015, we have been using the software successfully, it has automated all our billing functions and has provided enhance function and support for our customers. We have remained on relatively the same software version 7.8.0.006 since that time. Our version functions well, but we need to migrate to the latest release version to provide up to date features for our customers. The software cost for the software release, version 9.0.1.017, is covered in our annual maintenance and support package. The cost for the Upgrade is for support hours to migrate data to and configure the new version, costs to implement product enhancements, and some contingency hours for report and process changes to enhance operational efficiencies.

The expected cost breakdown is listed below. We held discovery session in 2021 with all partners who use the software and they helped refine item costing based on new capabilities, wants and needs. The project will last between 4 and 5 months and will be managed to stay within the financial scope provided.

Version 9 Upgrade Services, planning, training and testing.	\$ 126,720.00
Version 9 Technical Services, Environments and integration.	\$ 11,440.00
New Product & Services, Training and Configuration.	\$ 29,480.00
Business Intelligence Services, reports and integrations.	\$ 4,730.00
Sub Total for Services	\$ 255,200.00
3 rd Party Seat Licenses	\$ 4,500.00
Analytics Software	\$ 25,000.00
Total	\$ 284,700.00

Contingency Hours	\$ 28,470.00	10%
Annual Maintenance for new Software	\$ 6,375.00	
Total Cost for Upgrade with Options and Contingency	\$ 319,545.00	

Some notable improvements in the updated software listed below.

System will fully support advanced meters.

Customer self-service is a core feature of Version 9.0, enabling the ability for customers to configure their communication methods and the time of their notifications.

The update provides a higher level of data encryption in accordance with AES256 standards.

Updated screens to provide for more information and efficient viewing of data. This will enhance the customer's and CSR's ability to look at data providing for a more efficient experience.

Enhancements that allow moving deposits to a new location, better billing notifications and payment features.

Improved work function allow for a more efficient review of data exceedances, better handling and notification for work flows, and enhanced mapping functions for service orders that enables efficient route selection.

Robert A Napier

Robert A. Napier P.E.
Superintendent Electric Distribution